

Yorkshire Fertility Refund Policy

At Yorkshire Fertility we offer a 21 day cooling off period whereby if for any reason you change your mind about treatment we will offer you a refund. The refund will be paid by BACS transfer if treatment is cancelled within the 21 days of payment to Yorkshire Fertility. The payment received will be less the admin fee of £99 plus the cost of any consultations, investigations and treatment related to your fertility treatment up to that point.

In the very unlikely situation that you change your mind beyond the 21 days period, and treatment has not been initiated, a partial refund may be made dependant on the length of time which has passed from the date of payment. Any cancellations at this stage must be requested in writing along with your full details and reason for cancellation. Any drugs prescribed will not be refunded as the pharmacy is unable to accept them back after they have been dispensed. Please see table below.

Length of time passed	Amount refunded
0 months to 3 months	70%
3 months (+ 1) day to 6 months	50%
6 months (+ 1) day to 9 months	25%
9 months (+ 1) day and over	0%

- Any cycle that is abandoned for clinical reasons before commencement of any treatment will be refunded subtracting any cost accrued, or monies will be carried over for up to 6 months if you wish to restart at a later date.
- Treatment that is abandoned after commencement but before egg collection will be partially refunded as follows:

Treatment	Amount refunded
IVF	£1175
ICSI	£1860

All refunds will be processed within 28 days after receipt of your request in writing:

E-Mail: info@yorkshirefertility.co.uk

Address: Business Manager, Yorkshire Fertility, Calderdale Royal Hospital, Halifax, HX3 0LZ.

For any further information please contact the Yorkshire Fertility Business Team.

Tel: 01422 224257

email: info@yorkshirefertility.co.uk